

CORPORATE PROFILE





AKASS CONFLICT ADVISORY GROUP UK LTD.

CONFLICT • DISPUTE • CRISIS

International Conflict & Dispute Consulting, Settlement & Negotiation Experts



TABLE OF CONTENTS

 About Akass Conflict & Dispute Resolution Why Appoint Akass For Conflict And Dispute Negotiation Confidentiality Policy 	
AKASS CONFLICT ADVISORY GROUP UK LTD.	
About Akass Conflict Advisory Group UK Ltd.Office Partners	
AKASS & ASSOCIATES SDN. BHD.	
About Akass & Associates Sdn. BhdOffice Partners	
OUR EXPERTISE	
Expert Conflict Resolution for High-Profile Clients	
Professional Expertise AreasOur Mastery in Negotiation	
Key Stages for Applying Negotiation in Conflict	
Stress-Free Conflict Resolution Techniques	
The Role of AKASS Conflict Experts	
BOOK A CONSULTATION WITH OUR CONFLICT EXPERTS	
Point of Contacts - London & Kuala Lumpur Offices	



About Akass Conflict & Dispute Resolution



We live in an integrated and complex world where certain problems and challenges cause concern, hurt, grief, denial, anger and shock.

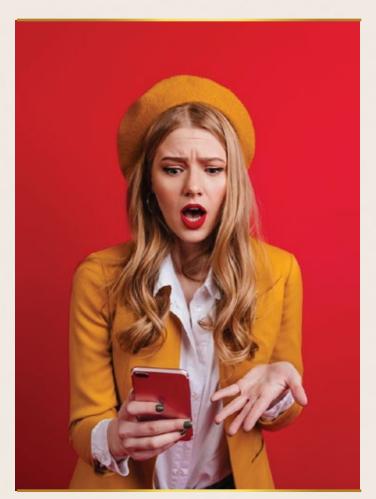
However, with the assistance of Akass Experts' professional and premier advice, guidance, support and help they can very often be resolved immediately. We are in business to help clients who encounter mishaps. In these Moments of Truth, getting the best outcome for clients is our prime concern. Akass Conflict Advisory Group is seriously devoted and committed to deliver the most personal attention to each and every client.

Akass Expert's ultimate role is to undertake and execute anything and everything necessary to

assist our clients solve their nerve - racking conflicts, disputes, problems, cases, arguments and disagreements. We at Akass Group are people first: that there are always substantive and relational issues in negotiation. We live in an integrated and complex world and our problems can be best resolved through application of Akass Expert's Best Intelligence and Creativity.

In the commercial world, interest in Akass Conflict & Dispute Settlement has increased sharply in recent years. The growth of interest is a result from the advantages of Akass Settlement Negotiation, particularly its appeal as a procedure that offers parties full control over both the process to which their conflict will be submitted and the outcome of the process.

About Akass Conflict & Dispute Resolution



Where Akass Conflict & Dispute Settlement has been used, it has achieved very high rates of success in achieving a result acceptable to the disputing parties. Therefore, it helps to consider Akass Conflict & Dispute Settlement Negotiation when making the choice for your case. Akass Conflict & Dispute Settlement is most assuredly Confidential Procedure.

Confidentiality serves to encourage frankness and openness in the process by assuring the parties that any admissions, proposals or Offers for Settlement will not have any consequences beyond the Negotiation process.

It is also important to appreciate that Akass Conflict & Dispute Settlement Experts has a wide array of negotiation skills, both competitive and problem-solving and will effectively mix and match these approaches depending upon what the Experts believes will work best with a particular "Negotiating Partner" depending on the specific issue being negotiated and depending on the nature of the overall negotiating relationship (one-time transaction or continuing relations).

Akass Conflict & Dispute Settlement Negotiation Approach, Methodology, Formula, Plan of Action and Practice are essentially, a RoadMap designed to convince and induce the Other Party to contemplate and to think in order to arrive at a judgement or decision of their own case and to consider and accept the proposal in order to achieve an amicable settlement.



Why Appoint Akass For Conflict And Dispute Negotiation

In Akass Conflict & Dispute Settlement procedure, you shall establish and retain control over how the matter will be resolved whilst you and the other parties in the conflict make the ultimate decisions.

1. Certain And Predictable Settlement

If you opt to settle it, Akass Experts will be on your side to sort out the agreement. Once you feel comfortable making an Agreement, no intervention by any Third Party is allowed. The Settlement terms are thus Guaranteed & Predictable.

2. Settlements Are Made And Received More Swiftly

When parties want to get on with business or their lives, Settlements are potentially the most desirable and sought after as a means of producing swift results.

3. Guilt Is Not An Element

The settlement is substituted for the allegation, disrepute, malpractice, negligence, wrongdoings, rights, liabilities, damages and losses in a Settlement. They simply agree with and sign, the Settlement itself.

4. Greater Degree Of Control And Confidence Of An Outcome

Akass Experts who negotiate your Settlements have more control over the outcome of your dispute. Settlements, signed volutarilly are easier to enforce and gives a measure of security to any settlement. In a Negotiated Settlement, one Party accepts a sum the award offered by the other Party. In exchange, one party then agrees to release the other party from all liabilities. Gains are more predictable in a Negotiated Settlement. Settling with a compromise, gives both parties control over the outcome of the case. Negotiated Settlement also Guarantees an Award of Damages for the Claimant by avoiding the uncertainty. Avoiding this uncertainty through a potential Settlement Offer which gives both sides peace of mind and the ability to negotiate an amount with which both sides can agree.

5. Shortest Time

Solving and Settling is also likely to bring about a much faster solution to your case. Once a Settlement is reached, the Claimant will typically receive the agreed award/s and compensation within a few weeks.

6. Stress And Anxiety Can Be Almost None

Any other alternative procedures and actions can be extremely Stressful and Anxiety-Provoking. Some people get nervous or anxious. Settling and ending the matter amicably, is totally a stress-free and tension-free process.

Why Appoint Akass For Conflict And Dispute Negotiation (Continued)

7. No Publicity & Exposure

Settlement are not public record and the final documents may include a Confidentiality Clause. Knowing there will be a certain degree of privacy surrounding your case is likely to reduce stress as well.

8. Preserving or Amicably Terminating Relationships

Many conflicts occur in the context of relationships that will continue over future years. A Negotiated Settlement that addresses all parties' interests can often preserve a working relationship in ways that would not be possible in a win / lose decision-making procedure. Negotiation can also make relationship more amicable.

9. High Rate Of Compliance & Agreement

Parties who have reached their own Agreement in Negotiation are also generally more likely to adhere with its terms than those whose resolution been imposed by a Third Party Decision-Maker.

10. Mutually Satisfactory End Results

Parties are generally more satisfied with solutions that have been mutually agreed upon, as opposed to solutions that are imposed by a Third Party Decision-Maker.

11. Extensive And Customised Agreements

Compromised Settlements are able to address the issues amicably. Negotiated Agreements often cover procedural and psychological issues. The parties can tailor their Settlement to their particular situation.

12. Realistic And Practical Decisions

Negotiating differences allows parties to address implementation details, with tailored procedures enhancing the likelihood of compliance with Settlement Terms.

13. Contracts And Pledge That Are Better Than Simple Compromises Outcomes

Interest-based Negotiated Negotiations can result in Settlements that are more satisfactory to all parties than simple Compromise Decisions.

14. Commitment That Hold Up Over Time

Negotiated Settlements are more likely to utilize a cooperative forum of problem-solving to end their differences than to pursue an adversarial approach.



CONFIDENTIALITY POLICY

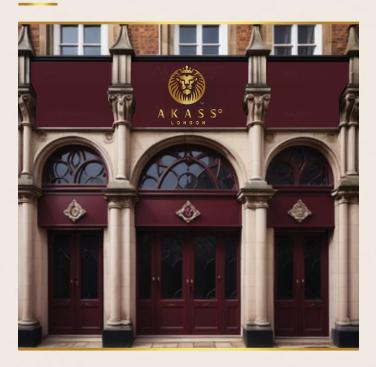


Akass Group strictly practices the principles of Confidentiality throughout our offices worldwide. That means the state of keeping everything private, secret and tightlipped. We conduct all cases in extremely discreet, close - lipped and private manner.

It is all about privacy and respecting our client's wishes. If your dispute is deadlocked and a settlement is needed, then Akass Experts will assist you in a matter of moments.



About Akass Conflict Advisory Group UK Ltd.



Akass Conflict Advisory Group UK Ltd is a one of UK's most prestigious premium Conflict Consulting firm specialising in International Conflict and Dispute Settlement Negotiations headquartered in London, England, renowned for its mastery and expertise in ending critical issues amidst disagreements and controversy.

Akass Group is comprised of a team of experts based at the Head Office in London and a wider network of case Advisors and Consultants and has been the eminent expert in advising and guiding clients to successfully resolve different kinds of conflicts, disputes, predicaments and problems.

Akass Group offers customised services for the settlement of local and international conflicts and disputes.

Our expert services are carefully crafted. Each is distinctive in identity and style, yet united in offering outstanding advice and guidance, providing the strongest settlement directions and delivering the highest standard privileged services to our clients.

Akass Group's sole objective is to act as a Private and Confidential Settlement and Negotiation Advisor and Consultant, providing expert services to both domestic and international clients in serious and complex cases. This serves as an alternative to overcome far-reaching consequences and specialises exclusively in advising, guiding, counselling, managing, consulting cases and issues ranging from negotiating to resolving conflict and dispute for our clients.

With over 25 years' of professional expertise, we are absolutely aware of the importance of time in commercial context. We have been leading the way since our establishment as the most trusted Settlement and Support Advisory firm to many of the UK's and International highest - ranked clients, including private individuals, personalities, celebrities, business owners, private limited companies, publicly listed corporations and many others.

Our impeccable track record means that hundreds of top UK firms, businesses and private individual clients has high level of satisfaction and trust in us thus appointing Akass Group to provide conflict and dispute support for the most complex problems worldwide.

Akass Group with international recognition and reputation, is tasked to apply Judgement on how best to find Settlement Offers for our clients. We are here to level the playing field, through our expertise to protect our Client's Rights and Interests and help them to obtain the finest result and reward they deserve.

About Akass Conflict Advisory Group UK Ltd.

Akass Group is an eminent Conflict and Dispute Consulting Services Organisation and targets to deliver the highest Standards of Settlement Expertise to our global clients and to maintain that level of quality at every point of contact. We work on most demanding and tough conflict and dispute issues locally and internationally and strive to build deep relationships with our clients. We work as part of your team, helping solve your most crucial conflict and dispute issues.

Akass Group's Work Culture and what we stand for is driven by our business principles in accordance with our strong global business values of Professionalism, Diligence and Integrity. Being connected to International Partner Offices globally in the world's most top cities, Akass Group's Expert services are engaged by International and Local Ultra High Net Worth Individuals, High Net Worth Individuals, Celebrities, VIP's, International Firms, Board of Directors, Chairpersons, CEOs, CFO's, Corporate Firms, Family - Led Companies, Business Owners, Investors, Professionals, Expatriates, Entrepreneurs and Private Individuals.

Akass Group's evidence of appearance, representation and success in negotiating and solving various types of settlement of complex and serious international and local cases has earned us numerous Professional Honours and Recognitions, as well as exceptional testimonials from our clients.

Akass Group's highly experienced team of British Trained Experts offers tailor-made Private Settlement, Discreet Negotiation and Quick - Witted Problem Solving Expert services to companies and individuals around the world. Akass's Expert Team is highly regarded by clients for our credibility, excellence, expertise and versatility.

Our Settlement is a process by which Compromise or Agreement is achieved overcoming conflict and dispute. The Settlement is substituted for the allegation, claim, demand, disrepute, malpractice, negligence, wrongdoings, rights, liabilities, damages and losses of the two parties are then set by an EXCLU-SIVE AGREEMENT.

We offer our expert services to Government Agencies, Authorities, Regulatory Bodies, Public and Private Sector Organisations and across a broad industries, including Media, Entertainment, Banking and Financial Institutions, Automotive, Health Care, Insurance, Energy, Real Estate Development, Petrochemical, Oil and Natural Gas Trade, Telecommunication, Airlines, Transport, Industrialists, Manufacturers, Importers, Exporters, Textile, Food, Grocery and Retail around the world.

Akass Group will assist you to reach an Agreement that is custom-made ensuring a perfect SETTLE-MENT for you, saving all the unwanted emotional turmoil you face on your own terms. Akass Conflict Advisory Group UK Ltd. is affiliated with Akass & Associates Sdn. Bhd. in Malaysia. Through our affiliated firm in Malaysia, we offer our Conflict, Dispute Settlement and Problem Solving expert services in Malaysia and other countries in the Asian continent.





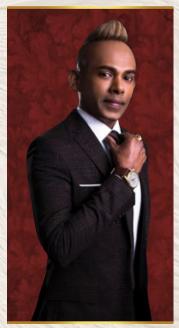
LONDON OFFICE PARTNERS



ALFRED WILLIAMS
AKASS
Founder &
President



NATASHA MORGAN PARKER Co-Founder & Vice-President



MAHANNDRAN ATHINAMILAGI Group Chief Consulting Officer (CCO)



SVETLANA LEVITSKY VOLKOV Director-International Conflict

Alfred Williams Akass Founder & President



Mr. Akass is based in London office and he is the Founder and President of Akass Conflict Advisory Group UK Ltd. He is a renowned British Expert in International Conflict and Dispute Settlement Negotiation and he has practiced as a Settlement Expert for more than 50 years.

He has had a varied career having worked both inhouse and in a number of prestigious International Consultancy firms worldwide. He firmly advocates Conflict and Dispute Settlement across the Public and Private sectors.

Mr. Akass has extensive experience negotiating complex international cases for corporate, celebrity, and VIP clients. He specializes in representing domestic and international companies, their directors and private clients from investigation to settlement with public organizations and regulatory bodies in the UK and globally.

He has been involved and handled complex and large - scale Corporate and Private Celebrity Dispute cases and he has handled hundreds of settlement cases. He has distinguished experience in negotiating and solving serious and complex cases for his clients.

He focuses on complex corporate and international conflict matters, including Celebrity, Personality Fights and Clash. The Clients Akass represents are mainly Ultra High Net Worth Individuals (UHNWIs), High Net Worth Individuals (HNWIs), Celebrities, VIP's, Senior Company Officers such as CEO's, CFO's, Directors and Business Owners. He has acted for a wide range of corporate clients, across different industries throughout the world.

As an Expert, Mr. Akass has intimate knowledge of the Settlement Negotiation Strategy and Procedures utilized by the other Party to successfully negotiate cases and will now utilize that knowledge to obtain outstanding settlement results for Clients globally. He combines a commercial approach with an acute sensitivity and empathy for his Clients involved. His mastery, expertise and experience covers a range of disputes in a variety of sectors with a 'great track record'.

With a great experience as a Settlement Expert, his understanding of corporate and business disputes helps the negotiation and problem solving process towards the clients' desired outcome. He has a BSc Degree in International Policy Studies from University of Hull, United Kingdom.

Natasha Morgan Parker Co - Founder & Vice - President



Ms. Parker is based in London office and she is the Co-Founder and Vice-President of Akass Conflict Advisory Group UK Ltd.

Ms. Parker is a renowned British Expert in International Conflict and Dispute Settlement Negotiation and she has practiced as a Settlement Expert for more than 30 years. She has been practising Settlement Negotiation throughout her career and she has been involved in successful negotiations in both the public and private sectors.

Ms. Parker has extensive International Corporate and Celebrity experience, having Settlement Negotiations done in different countries. She has a wide range of experience in all key aspects of international conflicts, disputes and crisis across a broad of industries, including energy, construction, oil and gas, trade, transport, finance and technology. She represents international clients in a wide variety of settlement negotiations.

These settlement negotiations have related to a considerable variety of conflicts and disputes related to shareholders, past and present directorships, trusts and wills and corporate relationships crisis within organisations.

Ms. Parker has also acted as a Neutral Settlement Consultant on a variety of Corporate and Personal matters. Her expertise and hands-on, client oriented approach and reputation for success have resulted in other Corporate and Celebrity Clients referring matters requiring her areas of expertise.

She had worked in international well-known PR firms where she worked in International Public Relations. Through UK, European and Global PR roles, Ms. Parker established a successful track record across a wide range of Public Relations issues. She was responsible for delivering, to diverse client groups, a complete PR and Branding services.

Ms. Parker encourages the use of interest-based negotiation as a preferred method for resolving conflict. She is extremely dedicated to the promotion of nonviolent conflict resolution through Settlement Negotiation. Ms. Parker holds an BBA in Public Relations from Leeds University, United Kingdom.

Mahanndran Athinamilagi Group Chief Consulting Officer (CCO)



MBA (Hons) IM. (UK), BSc (Hons) M. (UK), Fellow FCIM (UK), Fellow FCIMC (USA), Fellow FCMI (UK), Associate AMAE (UK), Associate ACIArb (UK), Member MCIPR (UK), Member MLCIA (UK), Member MICMC (SWITZERLAND), Member MCMC (UK), Member MUKLR (UK), Member MIBA (CANADA), Member MPRCA (UK).

Mr. Athinamilagi is the Group CCO and provides his professional expertise through one of UK's most prestigious premium consulting firm, Akass Conflict Advisory Group UK Ltd. headquartered in London and Akass & Associates Sdn. Bhd. based in Kuala Lumpur.

He holds a first - class honours MBA degree in International Management from University of East London, United Kingdom, winning the prize for highest academic performance in the degree. He has been consulting with many of the UK's and International highest - ranked clients including private individuals, personalities, business owners, family-led companies and private limited companies. He presents first-rate Conflict Expert Support services as well as conducting the initial Private Consultations in London & Kuala Lumpur office or around the globe. Mr. Athinamilagi has conducted hundreds of real-world consultations, settlement negotiations with parties both in the UK and worldwide.

Mr. Athinamilagi has more than 25 years of professional experience as a practising International Conflict Expert, in settlement negotiation in UK, Malaysia, Asia Pacific, Middle East and internationally. He exclusively imparts professional advisory, guidance and consultation to deal with corporate, commercial, contractual conflicts and for private individual disputes such as property claims, inheritance, divorce disputes and personal reputation claims.

He merges his professional expertise with specialist training in advanced international conflict settlement negotiation based on British Standards, which place a high priority on professionalism and confidentiality, with the most proven strategic skills to provide his clients with the most highest quality and precise conflict solutions through private, one to one consulting to advice his clients resolve and overcome their most pressing business and personal problems, conflicts and disputes in unimaginable ways. Mr. Athinamilagi has been honoured and bestowed with the most honorary title of "Fellow", by the prestigious British Royal Chartered Bodies, Global Professional Statutory and Regulatory Institutes and International Learned Professional Societies in the United Kingdom, United States of America, Switzerland and Canada.

Mahanndran Athinamilagi Group Chief Consulting Officer (CCO)



He was conferred with internationally distinguished highest professional status accreditation for being amongst the Best Outstanding Practising Industry Experts with the highest Standards of Professional Competence and Ethical Practice within his Professional Qualification, Code of Practice, Experience, Accomplishments, Contributions and Development in his field of expertise. The FELLOWSHIP awards are Symbol of Accreditation, a Grant of a Protected Title and a Mark of Professional Competency Recognition.

The privileged Professional Titles are Trademarks Granted by the British Chartered Bodies and the Eminent Fellowship Award as a Hallmark of Professional Standing is a significant milestone for him and this demonstrates his professionalism, ethics, outstanding knowledge, vast experience and long-term commitment and compliance to Continuing Professional Development (CPD) Policy, Code of Conduct, Professional Charter and Industry Standards.

Svetlana Levitsky Volkov Director - International Conflict



Ms. Volkov is based in our London and Kuala Lumpur office. She is the Head of Office in London and heads our International Group. She acts for Domestic and International Clients across England, advising on Conflict and Dispute Settlement issues. Ms. Volkov is super-positive. She will take on really hard cases and negotiate for her clients. She is referred to by the market commentators as "a Superb Negotiator", and is well respected for her work and she always seems to get a good result for her clients.

Ms. Volkov leads the International Negotiation Team and she is responsible for our firm-wide business, management and private relation skills, offering tailored development advice to both teams and clients. She provides tailor-made approach and not standardised solutions, as every client and every case is unique. Led by Ms. Volkov, Akass Group's team provides a responsive and highly flexible service for Domestic and International Clients. Praised for her timely and pragmatic advice, Ms.Volkov has deep knowledge across Conflict Negotiation issues and she has acquired a range of experience in high profile roles with renowned dispute resolution firms in the United Kingdom, Europe, Ukraine and Eastern Europe.

Ms. Volkov is well versed across a broad span of matters including representing Clients from different background with different cases and she has an excellent reputation for her expertise in relation to negotiation requirements in both the local and foreign environment. Ms. Volkov has significant experience and expertise primarily working on corporate issues involving Board of Directors, Shareholders and Investment Conflicts. Ms. Volkov has many years experience and brings a strong background of psychological focus to the negotiation process. She negotiates at all stages of the corporate conflict settlement process and she regularly consults in organisations with a brief to confidentially resolve difficult interpersonal workplace and team issues.

Ms. Volkov is an experienced Conflict and Dispute Negotiation Practitioner and she strongly believes that negotiation provides people in conflict with the opportunity to solve their problems in a respectful and lasting way. She graduated from Kings College London with an Honours Degree in Psychology and B.A. in Economics from the University of London, United Kingdom.



About Akass & Associates Sdn. Bhd.



As part of the prestigious Akass Conflict Advisory Group UK Ltd. family, Akass & Associates Sdn. Bhd. is a Top-Notch Conflict Consulting firm in Malaysia specialising in International Conflict and Dispute Settlement Negotiation, renowned for its mastery and expertise in ending critical issues amidst disagreements and controversy.

Akass Malaysia is comprised of a team of experts based at the Head Office in London and Malaysia with a wider network of case Advisors and Consultants and has been the eminent expert in advising and guiding clients to successfully resolve different kinds of conflicts, disputes, predicaments and problems. Akass Malaysia offers services for the settlement of local and international conflicts and disputes, primarily between parties in a dispute that are individuals.

firms, organisations or government bodies directly involved in the issue. Our services are carefully crafted. Each is distinctive in identity and style, yet united in offering outstanding consultation advice and guidance, providing the strongest resolution directions and delivering the highest standard privileged services to our clients. Akass Malaysia's sole objective is to act as a Private and Confidential Settlement and Problem Solving Advisor and Consultant, providing expert services to both domestic and international clients in serious and complex cases. This serves as an alternative to overcome far-reaching consequences and specialises exclusively in advising, guiding, counselling, managing, consulting cases and issues ranging from negotiating to solving conflict and dispute for our clients.

We offer our expert services to Government Agencies, Authorities, Regulatory Bodies, Public and Private Sector Organisations and across a broad industries, including Media, Entertainment, Banking and Financial Institutions, Automotive, Health Care, Insurance, Energy, Real Estate Development, Petrochemical, Oil and Natural Gas Trade, Telecommunication, Airlines, Transport, Industrialists, Manufacturers, Importers, Exporters, Textile, Food, Grocery and Retail around the world. Akass Group will assist you to reach an Agreement that is custom-made ensuring a perfect SETTLEMENT for you, saving all the unwanted emotional turmoil you face on your own terms.





KUALA LUMPUR OFFICE PARTNERS

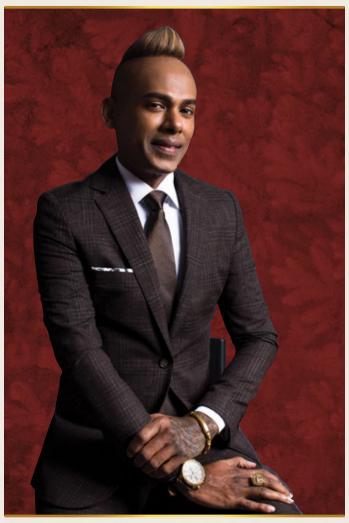


MAHANNDRAN ATHINAMILAGI Group Chief Consulting Officer (CCO)



SVETLANA LEVITSKY VOLKOV *Director-International Conflict*

Mahanndran Athinamilagi Group Chief Consulting Officer (CCO)



MBA (Hons) IM. (UK), BSc (Hons) M. (UK), Fellow FCIM (UK), Fellow FCIMC (USA), Fellow FCMI (UK), Associate AMAE (UK), Associate ACIArb (UK), Member MCIPR (UK), Member MLCIA (UK), Member MICMC (SWITZERLAND), Member MCMC (UK), Member MUKLR (UK), Member MIBA (CANADA), Member MPRCA (UK).

Mr. Athinamilagi is the Group CCO and provides his professional expertise through one of UK's most prestigious premium consulting firm, Akass Conflict Advisory Group UK Ltd. headquartered in London and Akass & Associates Sdn. Bhd. based in Kuala Lumpur.

He holds a first-class honours MBA degree in International Management from University of East London, United Kingdom, winning the prize for highest academic performance in the degree. He has been consulting with many of the UK's and International highest-ranked clients including private individuals, personalities, business owners, family-led companies and private limited companies.

He presents first-rate Conflict Expert Support services as well as conducting the initial Private Consultations in London and Kuala Lumpur office or around the globe.Mr. Athinamilagi has conducted hundreds of real-world consultations, settlement negotiations with parties both in the UK and world-wide.

Mr. Athinamilagi has more than 25 years of professional experience as a practising International Conflict Expert, in settlement negotiation in UK, Malaysia, Asia Pacific, Middle East and internationally.

He exclusively imparts professional advisory, guidance and consultation to deal with corporate, commercial, contractual conflicts and for private individual disputes such as property claims, inheritance, divorce disputes and personal reputation claims.

He merges his professional expertise with specialist training in advanced international conflict settlement negotiation based on British Standards, which place a high priority on professionalism & confidentiality, with the most proven strategic skills to

Mahanndran Athinamilagi Group Chief Consulting Officer (CCO)



provide his clients with the most highest quality & precise conflict solutions through private, one to one consulting to advice his clients resolve and overcome their most pressing business and personal problems, conflicts and disputes in unimaginable ways.

Mr. Athinamilagi has been honoured and bestowed with the most honorary title of "Fellow", by the prestigious British Royal Chartered Bodies, Global Professional Statutory and Regulatory Institutes and International Learned Professional Societies in the United Kingdom, United States of America, Switzerland and Canada.

He was conferred with internationally distinguished highest professional status accreditation for being amongst the Best Outstanding Practising Industry Experts with the highest Standards of Professional Competence and Ethical Practice within his Professional Qualification, Code of Practice, Experience, Accomplishments, Contributions and Development in his field of expertise.

The FELLOWSHIP awards are Symbol of Accreditation, a Grant of a Protected Title and a Mark of Professional Competency Recognition.

The privileged Professional Titles are Trademarks Granted by the British Chartered Bodies and the Eminent Fellowship Award as a Hallmark of Professional Standing is a significant milestone for him and this demonstrates his professionalism, ethics, outstanding knowledge, vast experience and long-term commitment and compliance to Continuing Professional Development (CPD) Policy, Code of Conduct, Professional Charter and Industry Standards.

Svetlana Levitsky Volkov Director - International Conflict



Ms. Volkov is based in our London and Kuala Lumpur office. Ms. Volkov heads our International Group Offices. She acts for Domestic and International Clients across England, advising on Conflict and Dispute Settlement issues. Ms. Volkov is super-positive. She will take on really hard cases and negotiate for her clients. She is referred to by the market commentators as "a Superb Negotiator", and is well respected for her work and she always seems to get a good result for her clients.

Ms. Volkov leads the International Negotiation Team and she is responsible for our firm-wide business, management and private relation skills, offering tailored development advice to both teams and clients. She provides tailor-made approach and not standardised solutions, as every client and every case is unique. Led by Ms. Volkov, Akass Group's team provides a 'responsive and highly flexible service' for Domestic and International Clients. Praised for her' timely and pragmatic advice', Ms.Volkov has deep knowledge across Conflict Negotiation issues and she has acquired a range of experience in high profile roles with renowned dispute resolution firms in the United Kingdom, Europe, Ukraine and Eastern Europe.

Ms. Volkov is well versed across a broad span of matters including representing Clients from different background with different cases and she has an excellent reputation for her expertise in relation to negotiation requirements in both the local and foreign environment. Ms. Volkov has significant experience and expertise primarily working on corporate issues involving Board of Directors, Shareholders and Investment conflicts. Ms. Volkov has many years' experience and brings a strong background of psychological focus to the negotiation process. She negotiates at all stages of the corporate conflict settlement process and she regularly consults in organisations with a brief to confidentially resolve difficult interpersonal workplace and team issues

Ms. Volkov is an experienced Conflict and Dispute Negotiation Practitioner and she strongly believes that negotiation provides people in conflict with the opportunity to solve their problems in a respectful and lasting way. She graduated from Kings College London with an Honours Degree in Psychology and B.A. in Economics from the University of London, United Kingdom.



Expert Conflicts Resolution For High-Profile Clients

Conflicts and Disputes are situation when the interests, needs, goals or values of involved parties interfere with one another. It often happens because no one can come up with a precise solution, therefore solving the Conflict and Dispute depends on Akass Group designing the best and most realistic resolution.

Akass Conflict & Dispute Settlement Expert Team, can help ascertain the parties' real interests and raise issues that they might be reluctant to address in order to close the deal. In a business setting, being able to take a step back, put aside personal and emotional reactions and not lose sight of the forest for the tree, that is, make sure the deal you are agreeing to meets your true objectives, is of utmost importance. This is true when negotiating settlements, deals, projects and contracts, as well as when an issue or conflict arises.

We are proud to announce that we have successfully resolved many Conflict and Dispute Cases for our International and Local Clients - Ultra High Net Worth Individuals, High Net Worth Individuals, Celebrities, VIP's, International Firms, Board of Directors, Chairpersons, CEOs, CFO's, Corporate Firms, Family - Led Companies, Business Owners, Professionals, Expatriates, Entrepreneurs and Private Individuals around the world, many of whom now with big names in the business and corporate world.

Akass Conflict and Dispute Settlement Negotiation can also be used at any stage of a conflict after any negotiations conducted by the parties alone have failed and where the parties wish to explore the possibility of a Compromised Settlement. Our team is always available to guide you through every step of the process until your issues are resolved.

We assist by representing our client in NEGOTIA-TION for an amicable settlement and peace talk in whatever matter and where ever. Therefore, it helps to consider Akass Group when making the decision for your case. Please contact us for advice on how to obtain the best results negotiating on your behalf. Akass Problem Resolution Procedures are designed to ensure that you have the best opportunity to resolve all of your problems without the need for arguments. Akass Experts are highly trained in the UK and our role is finding ways to end problems that are troubling our clients. Our Experts are extremely confident and highly trained Problem Solvers.



Our Experts have extensive experience and international reputation. We have handled some of the most complex and serious International Corporate, Business, Personal Life – Problems. Akass Experts, with extra-ordinary problem solving expertise, extensive experience with international reputations, consistently strives to find creative, unique and incredible ways of solving problems to protect, defend and save our clients from having troubled state of mind.

Professional Consulting Expertise Areas



Professional Consulting Expertise Areas (Continue)



Our Mastery in Negotiation



Our team at Akass Group have expertise in consulting, representing, negotiating and resolving a wide range of domestic and international controversies, critical and complex problems with a specialisation in:

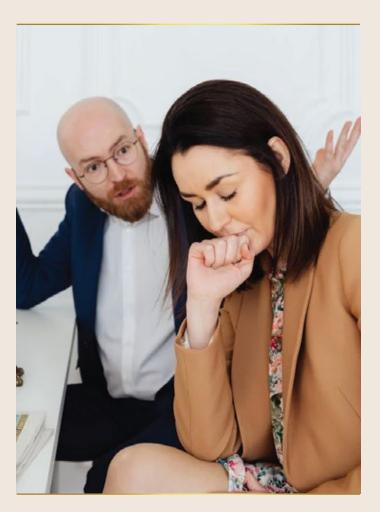
- Corporate & Commercial Matters
- Contractual Disagreements & Non-Performance
- Property & Land Issue Resolution
- Inheritance And Contractual Conflicts
- Inheritance And Estate (Deceased Persons) Conflicts
- Business Succession Conflicts
- Director, Shareholder & Partnership Conflicts
- Reputational Concerns And Conflicts
- Breach of Privacy And Confidential Information Concerns
- Insolvency
- Monetary Claims
- Recovery of Funds & Payments
- Workplace Conflicts
- Family & Marital Conflict Resolution
- Personal Issues

Key Stages for Applying Negotiation in Conflict

Akass Conflict & Dispute Settlement can be used at any stage of an Argument, Disagreement, Fight, Quarrel, Feud, Rift, Tiff, Controversy, Fracas, Tussle, Friction, Grudge & War of Words.

Thus, it can be chosen as the very first step towards seeking a resolution of the Conflict and Dispute.

Akass Conflict & Dispute Settlement can also be applied at any time during arguments and disagreements, where the parties wish to interrupt the arguments to explore the possibility of a Confidential Compromised Settlement with agreed terms.



Stress-Free Conflict Resolution Techniques

Conflict is a natural part of life, but it doesn't have to lead to prolonged battles, tension, and damaged relationships. Akass Settlements offers a better approach through sophisticated dispute resolution techniques.

Founder Alfred Williams Akass emphasizes the importance of early intervention: "By taking Akass Experts' advice at an early stage, you can increase your chances of achieving Compromised Settlements." Rather than escalating disputes, Akass Settlements provides non-confrontational solutions, helping both parties find common ground.

The flexibility of Akass Settlements allows parties to craft their own terms, rather than having decisions imposed on them. Akass Experts offer suggestions but never force an agreement, ensuring a fair and voluntary process.

The ultimate goal is compromise, not victory. By engaging Akass Experts early, individuals can avoid stress and work towards a peaceful resolution based on mutual respect.

The Role of AKASS Conflict Experts

Akass Expert's ultimate role is to do everything necessary to assist our client to reach The Most Favourable Agreement. In serving this ultimate end, Akass Experts may take on any or all of the following roles:



1. CONVENER

Akass Experts guide settlement negotiations by contacting the other party and offering options to secure a client-favorable agreement.



Akass Experts seeks to ensure that our clients voice is clearly and fully understood in the negotiation process.





3. PUBLIC FACE

Akass Experts rephrase communications for clarity and suggest steps like caucus meetings or expert consultations to advance discussions.

4. ANGEL OF REALITIES

Akass Experts may act as Devil's Advocate to assess the practicality of solutions and their alignment with the client's goals.





5. QUESTIONER & CLARIFIER

Akass Experts probes issues and confirms understandings to ensure that the negotiating parties have a full understanding.

6. APPOINTEE

Akass Experts manages and keeps track of all necessary information, works up the parties' Agreement, and may assist the parties to implement their Agreement.



BOOK A CONSULTATION WITH OUR CONFLICT EXPERTS



At Akass Group, we welcome the opportunity to connect with you. Whether you have questions about our services or would like to explore how our International Conflict Resolution, Dispute Settlement and Problem-Solving Experts can support your business, we are here to help.

Reach out to learn more about how we can work together to meet your unique needs.

If you have an issue, kindly contact Akass Group for a Private & Confidential Consultation.



POINT OF CONTACTS



LONDON OFFICE:

AKASS CONFLICT ADVISORY GROUP UK LTD

1 Giltspur Street, Farringdon, London, EC1A 9DD. Tel: + 44 (0) 20 3675 7436

International Mobile: + 60 13 768 2828 Email: consultsUK@akass.group



KUALA LUMPUR OFFICE:

AKASS & ASSOCIATES SDN BHD

Penthouse, 48 - 2 & 50 - 2 KLSC @ Wangsa Maju, Wangsa Delima 6th Street, 53300 Kuala Lumpur, Malaysia. Tel: + 60 (3) 4142 2566

International Mobile: + 60 13 768 2828 Email: consultsMAL@akass.group



AKASS CONFLICT ADVISORY GROUP UK LTD.

Copyright Akass Conflict Advisory Group UK Limited 2021 ©. All rights reserved. Akass Group is the registered trademark of Akass Conflict Advisory Group UK Limited. Companies House Registration No. 12563413. Registered in England and Wales. The registered office Akass Group UK Ltd is at 1 Giltspur Street, Farringdon, London, EC1A 9DD.

Akass & Associates Sdn. Bhd. Companies Commission of Malaysia Registration No. 1244333-V. Registered in Malaysia. The registered office of Akass & Associates Sdn. Bhd is at Penthouse, 48-2 & 50-2, KLSC @ Wangsa Maju, Wangsa Delima 6th Street, 53300 Kuala Lumpur Malaysia.

Disclaimer: The information on this profile is for general information purposes only.

Nothing on this site should be taken as advice for any individual case or situation.

We are not solicitors, a firm of solicitors and/or advocates, nor do we purport to be a firm of solicitors and/or advocates.

